#### FY 2021 Performance-Based Bonus Scorecard

#### **NEWS AND INFORMATION BUREAU**

#### **ELIGIBLE**

Eligible
personnel of
NIB are
entitled to
55.25% of
monthly basic
salary



## PERFORMANCE RESULTS

Achieved 83.33% (5 out of 6) of the Congressapproved performance targets for FY 2021; deficiencies due to uncontrollable factors



## PROCESS RESULTS

Achieved ease of transaction for 33.33% (1 out of 3) of its frontline services\*



## FINANCIAL RESULTS

Achieved 91.02% Disbursement BUR



# CITIZEN/CLIENT SATISFACTION RESULTS

Achieved 4.53
satisfaction rate;
100% resolution
of #8888
complaints; and
no CCB
complaints
received.

17
TOTAL SCORE

4 SCORE

3 SCORE 5 SCORE 5 SCORE

85
TOTAL POINTS

20
POINTS

15
POINTS

25
POINTS

25
POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

### **Compliant in 7 out of 11 Agency Accountability Requirements**

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)\*\*

> NON-COMPLIANT

Posting of Indicative FY 2022 APP-non CSE\*\*

NON-COMPLIANT Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)\*\*

NON-COMPLIANT Undertaking of Early Procurement Activities covering 2022 Procurement Projects\*\*

NON-COMPLIANT

<sup>\*\*</sup>The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.











<sup>\*</sup>The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.